

- 1) Poor \_\_\_\_\_ has resulted in weaker position of women in employment.
  - a) Nutrition
  - b) Education
  - c) Opportunities
  - d) Competition
  
- 2) Child Labour is most prevalent in \_\_\_\_\_ sector.
  - a) Marketing
  - b) Domestic
  - c) Agriculture
  - d) Industries
  
- 3) \_\_\_\_\_ is the largest minority religious group in our country.
  - a) Parsis
  - b) Christians
  - c) Sikhs
  - d) Muslims
  
- 4) Article \_\_\_\_\_ restricts the right to free movement throughout the territory of India and the right to reside and settle in any part of the country.
  - a) 18
  - b) 19 (5)
  - c) 20(3)
  - d) 21
  
- 5) Reservation of seats for SCs and STs is allowed in the State Legislative Assemblies according to Article \_\_\_\_\_.
  - a) 32
  - b) 332
  - c) 330
  - d) 315
  
- 6) The SCs and STs (Prevention of Atrocities) Act, \_\_\_\_\_, prevents the commission of atrocities against SCs and STs by persons other than non-SCs and non-STs.
  - a) 1988
  - b) 1989
  - c) 1990
  - d) 1991
  
- 7) \_\_\_\_\_ is a form of discrimination which leads to unequal outcomes.
  - a) Deprivation

- b) Exploitation
- c) Neglect
- d) Poverty

8) Right to \_\_\_\_\_ is a fundamental right

- a) Life
- b) Work
- c) Public assistance
- d) Consumer satisfaction

9) \_\_\_\_\_ % of SC children remain out of school.

- a) 22.8
- b) 34.1
- c) 48
- d) 21.5

10) Infrastructural developmental projects leads to \_\_\_\_\_ of tribals from their homes.

- a) Migration
- b) Displacement
- c) Exploitation
- d) Neglect

11) Maximum incidents of rape are reported in \_\_\_\_\_ city.

- a) Mumbai
- b) Delhi
- c) Madhya Pradesh
- d) Patna

12) No child below the age of \_\_\_\_\_ years shall be employed in any factory or mine or hazardous occupation.

- a) 14
- b) 16
- c) 18
- d) 20

13) \_\_\_\_\_ rights make an individual self-sufficient & self-reliant in his / her basic needs.

- a) Political
- b) Economic
- c) Social
- d) Civil

14) The tribes or tribal communities that are deemed under \_\_\_\_\_ are referred as scheduled tribes.

- a. Article 341
- b. Article 342
- c. Article 340
- d. Article 343

15) \_\_\_\_\_ of 1894 gave sovereign power to government to take away any land in the name of public purposes.

- a) Forest Act
- b) Land Acquisition Act
- c) Forest Rights Act
- d) National Tribal Policy

16) NHRC shall consist of a Chairperson who has been \_\_\_\_\_.

- a) Chief Justice of High Court
- b) Retired Judge of the Supreme Court
- c) Chief Justice of the Supreme Court
- d) Member of a National NGO

17) Under the Prevention of Domestic Violence Act, 2005, a \_\_\_\_\_ has been appointed to address the cases of domestic violence.

- a) Liaison officer
- b) Protection officer
- c) Attorney General
- d) Lieutenant Colonel

18) Legal Services Authorities Act, 1987 provides for free legal services to \_\_\_\_\_ persons.

- a) Disabled
- b) Elderly
- c) Women
- d) Children

19) The castes, races or tribes that are deemed under \_\_\_\_\_ are referred as scheduled castes.

- a) Article 341
- b) Article 366
- c) Article 342
- d) Article 361

20) Maximum incidents of rape are reported in the state of \_\_\_\_\_.

- a) Andhra Pradesh
- b) Uttar Pradesh

- c) Arunachal Pradesh
- d) Madhya Pradesh

21) \_\_\_\_\_ takes for commercial sexual exploitation, organ donation, forced marriages, begging, etc.

- a) Domestic violence
- b) Bride burning
- c) Women trafficking
- d) Eve teasing

22) \_\_\_\_\_ has the second largest number of senior citizens in the world.

- a) India
- b) China
- c) USA
- d) Bangladesh

23) \_\_\_\_\_ has the highest number of child labour in the world.

- a) India
- b) China
- c) USA
- d) Bangladesh

24) India has \_\_\_\_\_ official languages.

- a) 14
- b) 17
- c) 22
- d) 18

25) The head-quarter of National Human Rights Commission is at \_\_\_\_\_.

- a) Mumbai
- b) Chennai
- c) Delhi
- d) Kolkata

26) \_\_\_\_\_ rights are guaranteed only to the citizens of the state.

- a. Civil
- b. Economic
- c. Political
- d. Social

27) According to World Bank Report, \_\_\_\_\_ is the major cause of female infertility.

- a. Illiteracy
- b. Diseases

- c. Poverty
- d. Malnutrition

28) By the \_\_\_\_\_ Act, 1980 thousands of tribals became encroachers overnight.

- a) Land Alienation
- b) Forest Resources
- c) Forest Conservation
- d) Land Acquisition

29) As per 2011 census, scheduled tribes form \_\_\_\_\_ of the total population in India.

- a) 18.6%
- b) 8.6%
- c) 4.9%
- d) 5%

30) As per 2011 census, scheduled castes comprise about \_\_\_\_\_ of India's population.

- a) 16.6%
- b) 8.6%
- c) 4.9%
- d) 5%

31) Due to erratic nature of monsoon, \_\_\_\_\_ have become too much frequent in Indian subcontinent.

- a) Tsunami
- b) Earthquakes
- c) Droughts
- d) Landslides

32) Destruction of \_\_\_\_\_ has resulted in heavy losses at coastal areas in 2004 Tsunami in India.

- a) Grasses
- b) Sand bars
- c) Mangroves
- d) Aquatic organisms

33) Some of the major effects of droughts are:

1. Deficiency in rate of increase of ground water recharge
2. Land Degradation
3. Loss of Biomass
4. Forced migration of people leading to conflicts

Which of the above statement is correct?

- a) 1, 2 and 3
- b) 2, 3 and 4
- c) 1, 2 and 4
- d) 1, 2, 3 and 4

34) Some of the major effects of flood are:

- 1. Soil pollution
- 2. Mixing of sewage water with ground water
- 3. Loss of human lives, animals and shelter
- 4. Deficiency in ground water recharge

Which of the above statement(s) is/are incorrect?

- a. 1, 2 and 4
- b. 2 and 3
- c. 2, 3 and 4
- d. 1, 2, 3 and 4

35) Grassland forests are threatened by:

- 1. Expansion of agriculture
- 2. Oil spill
- 3. Increased grazing by livestock
- 4. Forest fires

Which of the above statement(s) is/are incorrect?

- a. 1, 3 and 4
- b. 1, 2 and 4
- c. 2 and 3
- d. 2

36) Disaster mitigation measures include \_\_\_\_\_.

- a. Awareness programme
- b. Land use planning
- c. Infrastructure design and location
- d. Zoning

37) There is a conscious effort being made for Disaster Risk Reduction at \_\_\_\_\_ level.

- a) National
- b) Provincial
- c) Sub provincial

d) All of the above

38) Disaster is an event which strikes \_\_\_\_\_ and changes lives of all that it touches.

- a) Suddenly
- b) Slowly
- c) Very Slowly
- d) Uncertainly

39) Due to \_\_\_\_\_, floods have become more frequent and severe.

- a) Deforestation
- b) Afforestation
- c) Overgrazing
- d) Rain water harvesting

40) After \_\_\_\_\_, there is a threat of water borne diseases like cholera, dysentery, gastroenteritis, etc.

- a) Floods
- b) Earthquakes
- c) Volcanoes
- d) Bushfires

41) The natural phenomena in which sudden release of energy in the earth's lithosphere creates seismic waves is called as \_\_\_\_\_.

- a) Drought
- b) Volcano
- c) Earthquake
- d) Avalanche

42) During Indian Ocean Tsunami of 2004, highest number of deaths were reported in \_\_\_\_\_.

- a) India
- b) Indonesia
- c) Japan
- d) Bangladesh

43) The leakage of methyl isocyanate gas into the atmosphere led to the disaster named \_\_\_\_\_.

- a) Chernobyl nuclear disaster
- b) Bhopal gas tragedy
- c) Fukushima nuclear disaster
- d) Minamata chemical leak

44) Leakage of \_\_\_\_\_ gas in ambient air lead to Bhopal gas tragedy in India.

- a) Sulphuric acid
- b) Methyl isocyanate
- c) Benzene
- d) Chlorine

45) Release of liquid petroleum hydrocarbon by human activities in to the marine environment leads to pollution of marine ecosystems popularly called as \_\_\_\_\_.

- a) Tsunami
- b) Flood
- c) Avalanche
- d) Oil spill

46) The contents of disaster mitigation plans vary depending on:

1. Geographical location
2. Type and nature of disaster
3. Technological and economic conditions
4. Data regarding prior history of disaster obtained from meteorological department

Which of the following statements are correct?

- a. 1, 2 and 4
- b. 2 and 4
- c. 1, 2, 3 and 4
- d. 1 and 3

47) \_\_\_\_\_ occurs when anthropogenic actions allow increased damages from natural or man made disasters.

- a) Natural disaster
- b) Man-made disaster
- c) Hybrid disaster
- d) Climatic disaster

48) 'Occurrence of floods after humans have destroyed the surrounding forests' is an example of \_\_\_\_\_.

- a) Natural disaster
- b) Man made disaster
- c) Hybrid disaster
- d) Meteorological disaster

49) \_\_\_\_\_ occurs when a large amount of ice or snow falls suddenly and quickly down mountainside, causing a disaster.

- a) Avalanche



- b) Drought
- c) Bush fire
- d) Volcano

50) \_\_\_\_\_ occur due to differences in atmospheric pressure.

- a) Landslide
- b) Drought
- c) Flood
- d) Cyclones

51) Overcrowding in disaster relief camps lead a number of communicable diseases like \_\_\_\_\_.

- a) Malaria
- b) Measles
- c) Dengue
- d) Cholera

52) \_\_\_\_\_ involves all those activities that are required to avert disaster or avoid the gravity of loss.

- a) Disaster Mitigation
- b) Disaster Preparedness
- c) Disaster Prevention
- d) Disaster Recovery

53) Disaster management cycle works in phases in the order

- a) (1) Prevention (2) Mitigation (3) Preparedness (4) Response (5) Recovery
- b) (1) Prevention (2) Mitigation (3) Preparedness (4) Recovery (5) Response
- c) (1) Prevention (2) Response (3) Preparedness (4) Mitigation (5) Recovery
- d) (1) Preparedness (2) Mitigation (3) Prevention (4) Response (5) Recovery

54) Making regulations regarding evacuation during disaster is \_\_\_\_\_.

- a) Structural disaster mitigation measure
- b) Non-structural disaster mitigation measure
- c) Structural disaster prevention measure
- d) Non- structural disaster preparedness measure

55) Building insurance is an example of \_\_\_\_\_.

- a) Structural disaster mitigation measure
- b) Non-structural disaster mitigation measure
- c) Structural disaster prevention measure
- d) Non- structural disaster preparedness measure

56) \_\_\_\_\_ is not a characteristic of disaster.

- a) Borderless

- b) Life loss
- c) Expected event
- d) Communication failure

57) Disasters do not lead to \_\_\_\_\_.

- a) Afforestation
- b) Outbreak of diseases
- c) Physical injury
- d) Severe stress

58) The aims of disaster management are:

- a. avoid or minimize potential losses after disaster
- b. ensure prompt and reasonable assistance to the disaster victims
- c. achieve effective recovery
- d. shape the public policies and plans for better disaster management

- a) a, b, c
- b) a, b, d
- c) b, c, d
- d) a, c

59) A \_\_\_\_\_ is essential to indicate the onset of disaster.

- a) Communication network
- b) Disaster warning system
- c) Community leadership
- d) Disaster prevention

60) \_\_\_\_\_ is the effort to reduce loss of life and property by reducing the impact of disasters.

- a) Disaster Mitigation
- b) Disaster Preparedness
- c) Disaster Response
- d) Disaster Recovery

61) In \_\_\_\_\_, plans of action are developed to deal with the situation when the disaster strikes.

- a) Disaster Mitigation
- b) Disaster Preparedness
- c) Disaster Prevention
- d) Disaster Recovery

- 62) \_\_\_\_\_ involves measures designed to organize and facilitate timely and effective rescue, relief and rehabilitation operations in case of disaster.
- a) Disaster Mitigation
  - b) Disaster Preparedness
  - c) Disaster Prevention
  - d) Disaster Recovery
- 63) Necessary emergency services are mobilized during \_\_\_\_\_.
- a. Disaster Mitigation
  - b. Disaster Preparedness
  - c. Disaster Prevention
  - d. Disaster Response
- 64) The aim of \_\_\_\_\_ is to restore the affected area to its previous state.
- a. Disaster Mitigation
  - b. Disaster Preparedness
  - c. Disaster Prevention
  - d. Disaster Recovery
- 65) \_\_\_\_\_ efforts attempt to prevent hazards from developing into disasters.
- a) Disaster Mitigation
  - b) Disaster Preparedness
  - c) Disaster Response
  - d) Disaster Recovery
- 66) \_\_\_\_\_ is marked with the invention of the printing press.
- a) High Middle Age
  - b) Classical era
  - c) Age of Renaissance
  - d) Age of enlightenment
- 67) \_\_\_\_\_ refers to a historical intellectual movement of 18<sup>th</sup> century.
- a) Age of Reason
  - b) Age of Enlightenment
  - c) Industrial revolution
  - d) Age of Renaissance
- 68) The theory of gravitation was developed by \_\_\_\_\_.
- a) Archimedes
  - b) Einstein
  - c) Aristotle
  - d) Newton

69) \_\_\_\_\_ is the ability of business to trade with the world via websites.

- a) E-commerce
- b) Telecommunication
- c) E-ticketing
- d) E-trading

70) Dark Ages resulted in \_\_\_\_\_.

1. Decline of agriculture
2. Deurbanization
3. Decline of population
4. Decline of forests

Identify which statement(s) are correct.

- a) 1, 2, and 4
- b) 1, 2, and 3
- c) 2 and 3
- d) 1 and 4

71) Civilization possibly first appeared among the ancient \_\_\_\_\_.

- a) Greeks
- b) Sumerians
- c) Indians
- d) Spanish

72) Democritus postulated the theory of \_\_\_\_\_.

- a) Atoms
- b) Molecules
- c) Germs
- d) Relativity

73) Aristotle is known as the founder of \_\_\_\_\_.

- a) Germ
- b) Spirit
- c) Botany
- d) zoology

74) Galileo is referred to as the Father of \_\_\_\_\_ Physics.

- a) Experimental
- b) Theoretical
- c) Mathematical
- d) Analytical

- 75) \_\_\_\_\_ discovered and named oxygen.
- a) Newton
  - b) Harvey
  - c) Lavoisier
  - d) Democritus
- 76) Invention of paper occurred in \_\_\_\_\_ in the early second century A.D.
- a) India
  - b) Germany
  - c) China
  - d) Greece
- 77) Greek and Roman societies flourished in \_\_\_\_\_.
- a) Age of Classical era
  - b) Age of Reason
  - c) Renaissance
  - d) High middle Ages
- 78) \_\_\_\_\_ is currently given credit for heliocentric model of solar system.
- a) Copernicus
  - b) Newton
  - c) Pythagoras
  - d) Galileo
- 79) The word science belongs to a Latin word 'scientia' meaning \_\_\_\_\_.
- a) Fact
  - b) Knowledge
  - c) Trust
  - d) Data
- 80) Science does not depend upon personal beliefs, opinions and tastes, hence \_\_\_\_\_ is an important characteristic of science.
- a) Progressiveness
  - b) Objectivity
  - c) Reliability
  - d) Creativity
- 81) \_\_\_\_\_ was the first to use telescope to make observations of moon, sun, planets and stars.
- a) Newton
  - b) Copernicus
  - c) Galileo
  - d) William Harvey

82) The Age of \_\_\_\_\_ is marked with the invention of printing press.

- a. Reason
- b. Renaissance
- c. Enlightenment
- d. Modern world

83) The Early Middle Ages marked a decline of \_\_\_\_\_ Empire.

- a) Greek
- b) European
- c) Roman
- d) British

84) In ancient cultures, the development of \_\_\_\_\_ enabled the knowledge to be stored and communicated across generations.

- a) Printing Press
- b) Writing
- c) Oral transfer of information
- d) Meditation

85) The idea of an alphabet was first used in \_\_\_\_\_.

- a) Rome
- b) Greece
- c) Egypt
- d) Africa

86) \_\_\_\_\_ plays an important role in social and economic development of society.

- a) Soft skill
- b) Technology
- c) Insurance sector
- d) Disaster mitigation

87) Which of the following statements are true regarding E-Commerce?

1. Large market size is available
2. Business is open all twenty four hours a day
3. It has provided opportunities to trade throughout the world
4. Consumers can shop around for best deals for new products

- a) 1,3 and 4 are correct
- b) 2 and 4 are correct

- c) 1, 2, 3 and 4 are correct
- d) 2 and 3 are correct

88) In 1951, the average life expectancy of an Indian was 32 years which has increased to 67 years in 2012. This has become possible due to developments in the field of \_\_\_\_\_ over the years.

- a) E-commerce
- b) Health care
- c) Theology
- d) Telecommunication

89) \_\_\_\_\_ refers to education in a learning environment where teacher and student are separated from each other with respect to time or space or both.

- a) Videoconferencing
- b) Virtual learning
- c) E-communication
- d) Information & communication technology

90) Science is a system of acquiring knowledge based on \_\_\_\_\_.

- a) Discoveries
- b) Scientific theories
- c) Scientific methods
- d) Laws

91) A scientific \_\_\_\_\_ is a description of generalized relationship or pattern based on many observations.

- a) Theory
- b) Law
- c) Rule
- d) Act

92) Which of the following statement is not true?

- a) Science can answer all the questions
- b) Creative thinking is a major source of inspiration for scientific development
- c) Scientific knowledge is progressive
- d) Science depends on observation and inference

93) In India, \_\_\_\_\_ is often misused to determine the sex of unborn child.

- a) Cardiograph
- b) Tomography

- c) Sonography
- d) CAT Scans

94) \_\_\_\_\_ discovered that planets move round the Sun in ellipses and not in circles.

- a. Galileo Galilei
- b. Alexander
- c. Nicolas Copernicus
- d. Johannes Kepler

95) The mathematician Euclid introduced the concepts of definition, theorem, proof, etc. in his book named \_\_\_\_\_.

- a. Elements
- b. Edwin Smith Papyrus
- c. The Anals
- d. The method of mechanical theorems

96) \_\_\_\_\_ is not an example of cyber-crime.

- a) Obsession
- b) Phishing
- c) Hacking
- d) Ransom-ware attack

97) Thales dubbed as the \_\_\_\_\_ was the first to postulate non-supernatural phenomena.

- a) Father of science
- b) Father of modern medicinal science
- c) Father of modern physics
- d) Father of economics

98) \_\_\_\_\_ was the first to postulate that the Earth is spherical in shape.

- a) Thales
- b) Pythagoras
- c) Plato
- d) Aristotle

99) Heliocentric model is the theory that \_\_\_\_\_.

- a) Places Sun at the centre of the Universe and other planets orbiting around the Sun
- b) Places Moon at the centre of the Universe and other planets orbiting around the Moon



- c) Places Earth at the centre of the Universe and the Sun orbiting around the Earth
- d) Places Mars at the centre of the Universe and other planets orbiting around the Mars

100) \_\_\_\_\_ gave a remarkably clear approximation of  $\pi$ .

- a) Archimedes
- b) Euclid
- c) Newton
- d) Hippocrates

101) \_\_\_\_\_ is also called as Dark Ages.

- a. Early middle ages
- b. High middle ages
- c. Late middle ages
- d. Low middle ages

102) Science is defined as a systematic body of factual knowledge gained through \_\_\_\_\_.

- a) Experiences
- b) Research
- c) Discussions
- d) Technology

103) The goal of science is \_\_\_\_\_.

- a) Creation of artefacts and systems to meet people's needs
- b) Pursuit of knowledge and understanding for the sake of new knowledge
- c) To understand natural phenomena
- d) To design, invent and produce new products

104) The focus of science is \_\_\_\_\_.

- a) To understand the natural phenomena
- b) To understand the man-made environment
- c) To design, invent and produce new products
- d) To satisfy needs of a common man

105) Technology can cause psychological disorders like \_\_\_\_\_.

- a) Obesity
- b) Kwashiorkor
- c) Depression
- d) Marasmus

- 106) The invention of \_\_\_\_\_ by Johan Gutenberg during Renaissance facilitated the dissemination of printed scientific work and faster propagation of new ideas.
- a) Books
  - b) Printing press
  - c) Magazines
  - d) News papers
- 107) \_\_\_\_\_ gave the world his 3 laws of planetary motion.
- a. Galileo Galilei
  - b. Johan Kepler
  - c. Nicolas Copernicus
  - d. Johan Kepler
- 108) Galileo Galilei is called as \_\_\_\_\_.
- a. Father of modern medicinal science
  - b. Father of modern physics
  - c. Father of economics
  - d. Father of modern physiology
- 109) Francis Bacon stated that all scientific discoveries should follow through the process of
- (i) Observation (ii) experimentation (iii) analysis (iv) inductive reasoning
- a) all of these
  - b) none of these
  - c) any two of these
  - d) any three of these
- 110) Dark ages were characterized by \_\_\_\_\_.
- a) deurbanization, population decline, global decline in temperature, reduction in agricultural productivity
  - b) deurbanization, population decline, global decline in temperature, increase in agricultural productivity
  - c) deurbanization, population decline, global increase in temperature, reduction in agricultural productivity
  - d) deurbanization, population explosion, global decline in temperature, reduction in agricultural productivity

- 111) Least scientific development occurred during \_\_\_\_\_
- a) Age of Renaissance
  - b) Middle Ages
  - c) Age of Reason
  - d) Age of Enlightenment
- 112) Development of thermometer, compound microscope, calculating compass are credited to the name of \_\_\_\_\_.
- a) William Harvey
  - b) Galileo Galilei
  - c) Johan Kepler
  - d) Nicolas Copernicus
- 113) \_\_\_\_\_ termed as father of modern physiology, was the first researcher to discover the circulation of blood through body
- a) William Harvey
  - b) Galileo Galilei
  - c) Johan Kepler
  - d) Nicolas Copernicus
- 114) During \_\_\_\_\_, man's previously held concepts of conduct and thought were challenged orally and in written form.
- a) Age of Renaissance
  - b) Middle Ages
  - c) Age of Reason
  - d) Age of Enlightenment
- 115) Renaissance is an Italian word which means \_\_\_\_\_.
- a) spirit
  - b) romanticism
  - c) rebirth
  - d) knowledge
- 116) \_\_\_\_\_ means hearing with understanding.
- a) Speaking
  - b) Listening
  - c) Writing
  - d) Reading

- 117) If the message sent by the sender is understood by the receiver appropriately we can say that the act of communication is \_\_\_\_\_.
- a) Perfect
  - b) Illogical
  - c) Imperfect
  - d) Logical
- 118) The word barrier refers to \_\_\_\_\_.
- a) Hurdles
  - c) Demerits
  - b) Limitations
  - d) Opportunities
- 119) Light in excess, bad ventilation, cyclones, tsunamis floods are examples of \_\_\_\_\_.
- a) Language barriers
  - b) Environmental barriers
  - c) Psychological barriers
  - d) Physical barriers
- 120) Use of written medium will pose a problem for those who do not know how to read and write is an example of \_\_\_\_\_.
- a) Noise
  - b) Time
  - c) Subjective strain
  - d) Distance
- 121) Listening is a conscious, positive act which requires \_\_\_\_\_.
- a) Patience
  - b) Concentration
  - c) Will power
  - d) Knowledge
- 122) \_\_\_\_\_ is a process of hearing and understanding the message of the speaker.
- a) Hearing
  - b) Speaking
  - c) Listening
  - d) Writing

- 123) The process of listening involves:
1. Paying attention to the message
  2. Interpretation and evaluation of the message
  3. Responding to the message
  4. Retaining the message

Which of the above statement(s) is/are correct?

- a. 1, 2 and 4
- b. 2, 3 and 4
- c. 1, 2, 3 and 4
- d. 1 and 3

- 124) \_\_\_\_\_ is an active process.

- a) Speaking
- b) Writing
- c) Reading
- d) Listening

- 125) \_\_\_\_\_ requires concentration and interest.

- a) Speaking
- b) Listening
- c) Hearing
- d) Reading

- 126) \_\_\_\_\_ communication is used to instruct, warn or reprimand the employees for their undesirable behaviour.

- a) Upward
- b) Downward
- c) Horizontal
- d) Diagonal

- 127) Transmission of information is time consuming in \_\_\_\_\_ communication.

- a) Upward
- b) Downward
- c) Horizontal
- d) Diagonal

- 128) A communication situation that allows its participants to express views and opinions to other participants is called as \_\_\_\_\_.

- a) Presentation
- b) Group Discussion
- c) Public speaking
- d) Debate

- 129) The exchange of ideas in a group discussion is \_\_\_\_\_.
- a) Systematic
  - b) Non-systematic
  - c) Unstructured
  - d) Disciplined
- 130) The \_\_\_\_\_ in a group discussion is generally decided before the discussion takes place.
- a) Target
  - b) Goal
  - c) Task
  - d) Time
- 131) Clattering typewriters, aeroplanes, trains, air-conditioners are examples of.
- a) Noise
  - b) Distance
  - c) Time
  - d) Environmental
- 132) \_\_\_\_\_ refers to technical language used by people belonging to same occupation or profession.
- a) Jargon
  - b) Communication underload
  - c) Communication overload
  - d) Ambiguity
- 133) When the information is communicated through the hierarchical lines of authority it is called as \_\_\_\_\_ communication.
- a) Informal
  - b) Vertical
  - c) Formal
  - d) Horizontal
- 134) Informal channel of communication is also called as \_\_\_\_\_.
- a) Formal communication
  - b) Horizontal communication
  - c) Diagonal communication
  - d) Grapevine communication

- 135) Communication between departments or people on the same level in the managerial hierarchy of an organization may be termed as \_\_\_\_\_ communication.
- a) Formal
  - b) Informal
  - c) Diagonal
  - d) Horizontal
- 136) \_\_\_\_\_ should be a source of motivation and encouragement.
- a) Team leader
  - b) Employer
  - c) Manager
  - d) Director
- 137) A good team should have \_\_\_\_\_ among its members.
- a) Understanding
  - b) Co-ordination
  - c) Co-operation
  - d) Humour
- 138) A good team leader should be able to \_\_\_\_\_.
- a) Manage conflict
  - b) Manage time
  - c) Manage stress
  - d) Manage given tasks
- 139) The \_\_\_\_\_ is a group of people working towards a common goal.
- a) Crowd
  - b) Team
  - c) Group
  - d) Class
- 140) \_\_\_\_\_ refers to the process of enabling a group of people to reach their goal.
- a) Team building
  - b) Leadership
  - c) Management
  - d) Association